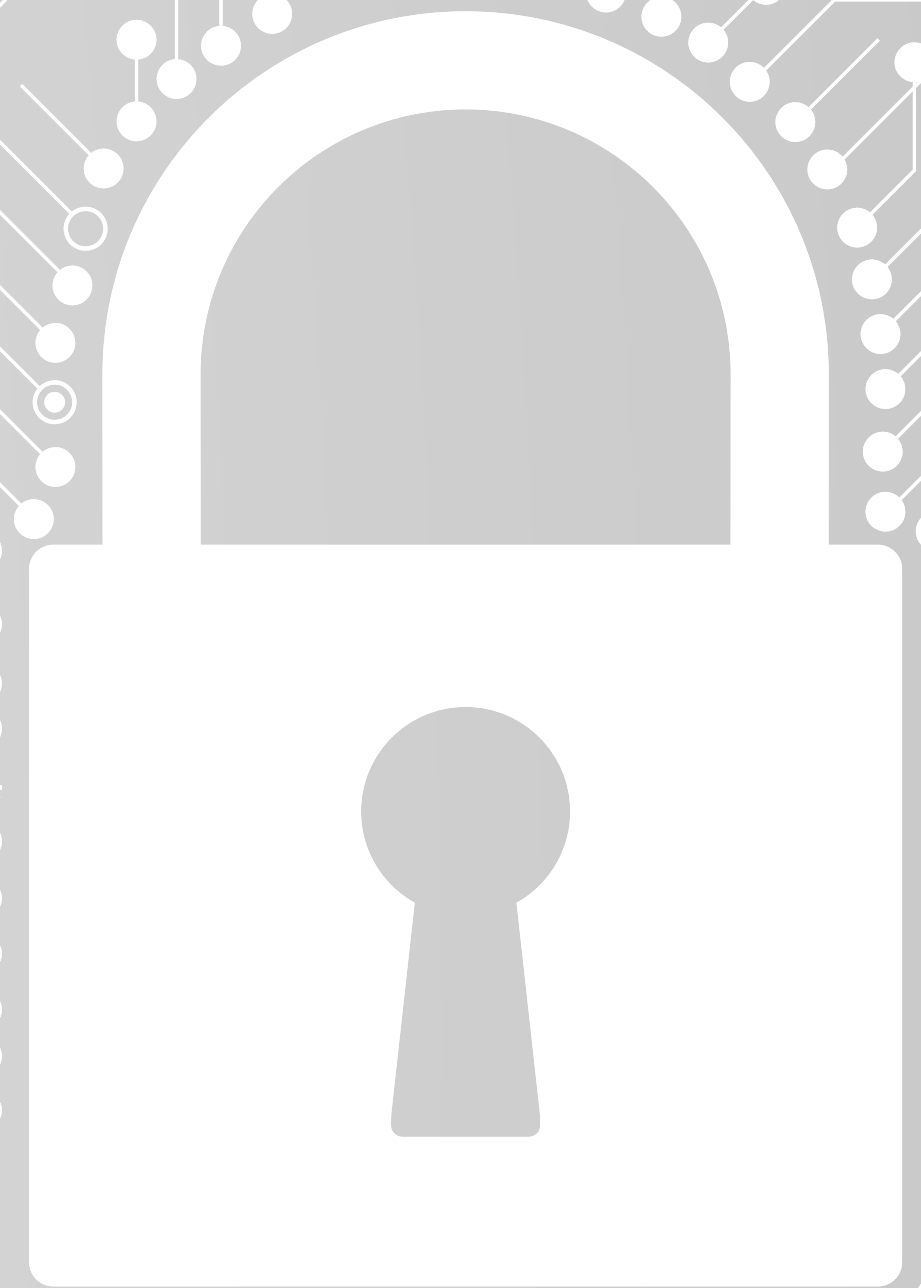


**SMT GRC SERVICES  
AND FRAMEWORK**

**SMT**  
**GROUP**



# OUR COMPANY

**SMT IS AN END-TO-END** INFORMATION SECURITY SOLUTIONS PROVIDER & WELL ESTABLISHED COMPANY BASED IN

**SMT STRONG TEAM OF HIGHLY QUALIFIED CONSULTANTS**, CERTIFIED AND WELL-TRAINED TECHNICAL ENGINEERS WHO ARE CAPABLE OF UNDERSTANDING OUR CUSTOMERS' NEEDS IN ORDER TO MAKE SURE PROVIDING THEM WITH THE RIGHT TECHNOLOGY AND WORLD-CLASS SERVICES SURROUNDING TODAY'S IT/IS MATTERS THAT ALLOW LARGE, MID-SIZED AND SMALL COMPANIES TO MAINTAIN AND SAFEGUARD THEIR BUSINESS-CRITICAL OPERATIONS

# OUR COMPANY

## SOLUTION

1. SECURITY INFORMATION AND EVENT MANAGEMENT
2. ADVANCED MALWARE PROTECTION
3. CHANGE AUDITING
4. APPLICATION SECURITY
5. PRIVILEGED ACCESS MANAGEMENT
6. IDENTITY ACCESS MANAGEMENT
7. VULNERABILITY SCANNING

**SERVICES AND CONSULTATION - ISO SERVICES - PCI SERVICES - SECURITY OPERATION CENTER - IT/SECURITY OUTSOURCE SERVICE • TRAINING - EC-COUNCIL - PECB - LINUX FOUNDATION - COMPTIA - AXELOS - PEOPLECERT - ISACA**

# **SMT COMPETITIVE ADVANTAGES**

## **CERTIFIED SERVICES**

SMT IS FULLY CERTIFIED IN ALL SERVICES PROVIDED TO CUSTOMERS, ENSURING COMPLIANCE WITH INTERNATIONAL AND LOCAL STANDARDS.

## **SPECIALIZED SECURITY DEPARTMENTS**

SMT HAS MULTIPLE DEDICATED DEPARTMENTS SPECIALIZED IN DIFFERENT AREAS OF CYBERSECURITY FOR STRONGER COMPLIANCE

## **EXPERT SUPPORT**

INDEPENDENT SPECIALIZED DEPARTMENTS PROVIDES CONSULTATION AS A SERVICE BASED ON INTERNATIONAL STANDARDS, THERE BY DELIVERING

# WHAT IS GRC (GOVERNANCE, RISK, AND COMPLIANCE)?

## GOVERNANCE

GOVERNANCE REFERS TO THE FRAMEWORK & STANDARDS AND PROCESSES ORGANIZATIONS USE TO ENSURE THEY MEET STRATEGIC OBJECTIVES AND COMPLY WITH REGULATIONS WHILE MAINTAINING ACCOUNTABILITY

### GOVERNANCE INVOLVES:

- ESTABLISHING POLICIES
- DEFINING ROLES AND RESPONSIBILITIES
- ALIGNING BUSINESS PRACTICES WITH ETHICAL STANDARDS AND ORGANIZATIONAL GOALS
- INTEGRATING SECURITY ACROSS ALL DEPARTMENTS

## RISK

RISK REFERS TO THE POTENTIAL FOR EVENTS OR CONDITIONS THAT COULD NEGATIVELY IMPACT AN ORGANIZATION'S OBJECTIVES, ASSETS, REPUTATION, OR OPERATIONS

### RISK MANAGEMENT INVOLVES:

- IDENTIFYING, ANALYZING AND ASSESSING RISKS
- MITIGATING RISKS MONITORING AND REPORTING
- MEASURING THE EFFECTIVENESS OF THE EXISTING CONTROLS
- RISK TREATMENT PLAN

## COMPLIANCE

COMPLIANCE REFERS TO THE ADHERENCE TO LAWS, REGULATIONS, INDUSTRY STANDARDS, AND INTERNAL POLICIES RELEVANT TO AN ORGANIZATION'S OPERATIONS

### COMPLIANCE INVOLVES:

- LEGAL AND ETHICAL
- STAKEHOLDER TRUST
- NATIONAL REGULATIONS

# **GOVERNANCE SERVICES**

**WE PROVIDE GOVERNANCE SERVICES TO HELP ORGANIZATIONS ESTABLISH A STRUCTURED AND EFFECTIVE**

## **GOVERNANCE SERVICES INCLUDE :**

- 1. DEVELOP AND IMPLEMENT SECURITY POLICIES AND PROCEDURES TO PROVIDE A CLEAR REFERENCE**
- 2. DELIVER SECURITY AWARENESS AND TRAINING PROGRAMS TO REDUCE HUMAN ERRORS**
- 3. DEFINE ROLES AND RESPONSIBILITIES TO AVOID OVERLAPS OR GAPS**
- 4. PROVIDE MANAGEMENT DASHBOARDS AND REPORTS FOR VISIBILITY AND DECISION-MAKING**

# **RISK MANAGEMENT SERVICES**

**WE SUPPORT ORGANIZATIONS IN PROACTIVELY MANAGING CYBERSECURITY AND COMPLIANCE RISKS TO SAFEGUARD CRITICAL ASSETS AND ENSURE INFORMED DECISION MAKING**

## **RISK MANAGEMENT SERVICES INCLUDE :**

- 1. RISK IDENTIFICATION AND ASSESSMENT**
- 2. ASSET-BASED AND SCENARIO-BASED RISK ASSESSMENTS**
- 3. RISK TREATMENT PLANNING AND MITIGATION STRATEGIES**
- 4. RISK MONITORING AND REPORTING**

# **COMPLIANCE SERVICES**

**WE ENABLE ORGANIZATIONS TO ACHIEVE AND MAINTAIN COMPLIANCE WITH REGULATORY AND INDUSTRY**

## **COMPLIANCE SERVICES INCLUDE :**

- 1. CONDUCT GAP ASSESSMENTS AGAINST STANDARDS AND REGULATIONS(ISO/IEC 27001, ISO 22301, PCI DSS, SAMA, ETC.)**
- 2. PERFORM INTERNAL AUDITS AND READINESS ASSESSMENTS**
- 3. DEVELOP REMEDIATION AND CORRECTIVE ACTION PLANS**
- 4. SUPPORT REGULATORY AND SUPERVISORY REPORTING REQUIREMENTS**
- 5. PREPARE ORGANIZATIONS FOR CERTIFICATIONS SUCH AS ISO AND OTHERS**

# COMPLIANCE SERVICES VS. GRC SERVICES

## COMPLIANCE

THESE SERVICES FOCUS ON HELPING AN ORGANIZATION FOLLOW LAWS AND INDUSTRY STANDARDS. THE MAIN GOAL IS TO IMPLEMENT REGULATIONS AND DEMONSTRATE FORMAL COMPLIANCE. EXAMPLES INCLUDE GDPR PROGRAMS, ISO CERTIFICATIONS, AND REGULATORY REPORTING

**COMPLIANCE** = FOCUSED ON LAWS AND STANDARDS

# VS

## GRC

THESE SERVICES ARE BROADER BECAUSE THEY COVER ALL ASPECTS OF MANAGING THE ORGANIZATION SAFELY AND EFFECTIVELY. NOT ONLY COMPLIANCE, BUT ALSO GOVERNANCE (HOW THE ORGANIZATION IS MANAGED) AND RISK MANAGEMENT (IDENTIFYING AND HANDLING RISKS) ARE INCLUDED. THE GOAL IS TO ORGANIZE THE COMPANY, MANAGE RISKS, AND EMBED COMPLIANCE INTO DAILY OPERATIONS.

**GRC** = THE FULL SYSTEM: HOW WE RUN THE COMPANY, MANAGE RISKS, AND FOLLOW THE RULES ALL TOGETHER

# GRC – INTERNAL VS SERVICE PROVIDER

## GRC WITHIN SMT (INTERNAL DEPARTMENT)

### CORE SERVICES:

**ISO IMPLEMENTATION & UPGRADES:** FOR EXAMPLE ISO 27001 & ISO 22301 IMPLEMENTATION AND CONTINUOUS IMPROVEMENT

**POLICY & PROCEDURE DEVELOPMENT:** CREATE OR UPDATE SECURITY POLICIES, PROCEDURES, AND STANDARDS

**AWARENESS & TRAINING:** CONDUCT SECURITY AWARENESS SESSIONS FOR EMPLOYEES

**RISK ASSESSMENTS & BUSINESS IMPACT**

**ANALYSIS:** INTERNAL RISK AND BIA ASSESSMENTS

**INTERNAL AUDIT & READINESS:** PREPARE SMT FOR INTERNAL AND EXTERNAL AUDITS

# VS

## GRC AS A SERVICE PROVIDER (EXTERNAL)

### CORE SERVICES:

**IMPLEMENTATION OF INTERNATIONAL STANDARDS & FRAMEWORKS:** ISO 27001, ISO 22301, COBIT, ETC.

**REGULATORY COMPLIANCE:** GDPR, PCI DSS, SAMA, LOCAL LAWS

**RISK & IMPACT ASSESSMENTS:** RISK IDENTIFICATION, EVALUATION, MITIGATION, BIA, THIRD-PARTY RISK

**ISO INTEGRATION:** IMPLEMENTING AND INTEGRATING ISO STANDARDS (E.G., ISO 27001 WITH CBJ CYBERSECURITY FRAMEWORK OR ISO 22301).

**CONSULTATION SERVICES:** EXPERT GUIDANCE, GAP ANALYSIS, AND COMPLIANCE IMPROVEMENT FOR ISO 27001, GDPR, PCI DSS, ISO 22301.

# SMT GRC SERVICES OVERVIEW

**01**

**IMPLEMENTATION OF INTERNATIONAL  
STANDARDS & FRAMEWORKS**

**02**

**REGULATORY  
COMPLIANCE**

**03**

**RISK & IMPACT  
ASSESSMENTS**

**04**

**CONSULTATION &  
INTEGRATION SERVICES**

# IMPLEMENTATION OF INTERNATIONAL STANDARDS & FRAMEWORKS

**01**

**ISO/IEC 27001:2022 – INFORMATION SECURITY MANAGEMENT SYSTEM**

PROVIDES A SYSTEMATIC APPROACH TO MANAGING SENSITIVE INFORMATION THROUGH AN ISMS, ENSURING PROTECTION AGAINST CYBER THREATS AND COMPLIANCE WITH GLOBAL SECURITY STANDARDS

**02**

**ISO 22301:2019 – BUSINESS CONTINUITY MANAGEMENT SYSTEM**

SETS REQUIREMENTS FOR A BCMS THAT ENABLES ORGANIZATIONS TO RESPOND, RECOVER, AND MAINTAIN ESSENTIAL OPERATIONS DURING DISRUPTIONS OR CRISES.

**03**

**ISO/IEC 20000-1 :2018 – IT SERVICE MANAGEMENT**

DEFINES BEST PRACTICES FOR IT SERVICE MANAGEMENT (ITSM), HELPING ORGANIZATIONS DELIVER RELIABLE, EFFICIENT, AND CONTINUALLY IMPROVED IT SERVICES

**04**

**ISO/IEC 27701 – PRIVACY INFORMATION MANAGEMENT SYSTEM**

AN EXTENSION TO ISO 27001, PROVIDING A FRAMEWORK FOR MANAGING PERSONAL DATA, ENHANCING PRIVACY PRACTICES, AND SUPPORTING COMPLIANCE WITH DATA PROTECTION LAWS SUCH

**05**

**SOC 2 – SERVICE ORGANIZATION CONTROL IMPLEMENTATION**

A FRAMEWORK FOR MANAGING AND SECURING CUSTOMER DATA BASED ON THE TRUST SERVICES CRITERIA: SECURITY, AVAILABILITY, PROCESSING INTEGRITY, CONFIDENTIALITY, AND PRIVACY.

# IMPLEMENTATION OF INTERNATIONAL STANDARDS & FRAMEWORKS

**06** ITIL – IT SERVICE BEST PRACTICES  
INFORMATION TECHNOLOGY  
INFRASTRUCTURE LIBRARY

IMPLEMENTATION OF IT SERVICE MANAGEMENT BEST PRACTICES TO IMPROVE EFFICIENCY AND SERVICE DELIVERY

**07** NIST CSF – CYBERSECURITY  
FRAMEWORK

IMPLEMENTATION OF A STRUCTURED APPROACH TO IDENTIFY, PROTECT, DETECT, RESPOND AND RECOVER FROM CYBER THREATS

**08** COBIT IMPLEMENTATION  
CONTROL OBJECTIVES FOR  
INFORMATION AND RELATED  
TECHNOLOGY

IMPLEMENTATION OF IT GOVERNANCE AND MANAGEMENT PRACTICES TO ALIGN TECHNOLOGY WITH BUSINESS OBJECTIVES

**09** PCI-DSS IMPLEMENTATION

IMPLEMENTATION OF SECURITY MEASURES TO PROTECT PAYMENT CARD DATA AND ENSURE COMPLIANCE WITH INDUSTRY STANDARDS

**10** DATA CLASSIFICATION &  
PROTECTION

IMPLEMENTATION OF PROCESSES TO CLASSIFY, SECURE AND MANAGE SENSITIVE DATA BASED ON ITS CRITICALITY AND CONFIDENTIALITY

# REGULATORY COMPLIANCE

## GDPR CONSULTATION & IMPLEMENTATION

SUPPORT ORGANIZATIONS IN COMPLYING WITH THE EU GENERAL DATA PROTECTION REGULATION TO PROTECT PERSONAL DATA AND PRIVACY

## GDPR CONSULTATION & IMPLEMENTATION

ASSIST IN APPLYING CYBERSECURITY AND COMPLIANCE REQUIREMENTS SET BY THE CBJ FOR FINANCIAL INSTITUTIONS.

## GDPR CONSULTATION & IMPLEMENTATION

IMPLEMENTATION OF CYBERSECURITY AND RISK MANAGEMENT FRAMEWORKS REQUIRED BY THE SAUDI CENTRAL BANK (SAMA), SUCH AS THE CYBERSECURITY FRAMEWORK (CSF) AND THE CYBER RESILIENCE FRAMEWORK (CRF).

## GDPR CONSULTATION & IMPLEMENTATION

SUPPORT IN MEETING THE NATIONAL CYBERSECURITY AUTHORITY REGULATIONS IN SAUDI ARABIA TO ENHANCE CYBER RESILIENCE.

## GDPR CONSULTATION & IMPLEMENTATION

NCSC - CYBERSECURITY SERVICE PROVIDERS LICENSING FOR 2024  
MINISTRY OF DIGITAL ECONOMY AND ENTREPRENEURSHIP -PDPL

# **RISK & IMPACT ASSESSMENTS**

## **BUSINESS IMPACT ASSESSMENT (BIA)**

**WE HELP ORGANIZATIONS IDENTIFY THEIR MOST CRITICAL BUSINESS FUNCTIONS AND EVALUATE THE IMPACT OF POTENTIAL DISRUPTIONS. THIS ENSURES BUSINESS CONTINUITY BY PRIORITIZING RESOURCES AND RECOVERY STRATEGIES.**

## **PRIVACY IMPACT ASSESSMENT (PIA)**

**OUR EXPERTS ASSESS HOW PROJECTS, SYSTEMS, OR PROCESSES HANDLE PERSONAL DATA TO ENSURE COMPLIANCE WITH PRIVACY REGULATIONS. THIS MINIMIZES RISKS RELATED TO DATA MISUSE AND STRENGTHENS CUSTOMER TRUST**

## **DATA PROTECTION IMPACT ASSESSMENT (DPIA)**

**WE CONDUCT THOROUGH ASSESSMENTS TO EVALUATE POTENTIAL RISKS TO PERSONAL DATA, ESPECIALLY FOR HIGH-RISK PROCESSING ACTIVITIES**

# **RISK & IMPACT ASSESSMENTS**

## **CYBERSECURITY RISK AND MATURITY ASSESSMENT**

**WE EVALUATE THE ORGANIZATION'S CURRENT CYBERSECURITY POSTURE AND MATURITY LEVEL AGAINST INDUSTRY STANDARDS. THIS HELPS IDENTIFY GAPS, PRIORITIZE IMPROVEMENTS, AND BUILD A ROADMAP FOR STRONGER CYBER RESILIENCE**

## **THIRD PARTY RISK ASSESSMENT**

**WE ASSESS THE RISKS ASSOCIATED WITH VENDORS, SUPPLIERS, AND BUSINESS PARTNERS TO ENSURE THEY MEET YOUR SECURITY AND COMPLIANCE REQUIREMENTS. THIS REDUCES EXPOSURE TO EXTERNAL THREATS**

## **KEY RISK INDICATORS (KRIS) DEVELOPMENT**

**WE HELP ORGANIZATIONS DEVELOP MEASURABLE INDICATORS THAT TRACK AND MONITOR EMERGING RISKS IN REAL TIME. THIS ENABLES PROACTIVE RISK MANAGEMENT AND INFORMED DECISION-MAKING**

# **CONSULTATION & INTEGRATION SERVICES**

**WE PROVIDE SPECIALIZED CONSULTATION AND SEAMLESS INTEGRATION SERVICES TO HELP ORGANIZATIONS ALIGN WITH INTERNATIONAL STANDARDS AND REGULATORY REQUIREMENTS**

## **OUR SERVICES INCLUDE:**

**ISO INTEGRATION-** ASSISTING ORGANIZATIONS IN IMPLEMENTING AND INTEGRATING ISO STANDARDS (E.G., ISO 27001 WITH CBJ CYBERSECURITY FRAMEWORK, OR ISO 27001 INTEGRATED WITH ISO 22301).

**CONSULTATION SERVICES** - WE PROVIDE EXPERT GUIDANCE, CONDUCT THOROUGH ASSESSMENTS, AND PERFORM GAP ANALYSES TO HELP ORGANIZATIONS IDENTIFY THEIR CURRENT COMPLIANCE STATUS AND AREAS FOR IMPROVEMENT. OUR SERVICES COVER STANDARDS AND REGULATIONS SUCH AS ISO/IEC 27001, GDPR, PCI DSS, AND ISO 22301.

# DEPARTMENT CERTIFICATIONS

ISO/IEC 27001 LEAD IMPLEMENTER

ISO/IEC 27001 LEAD AUDITOR

ISO/IEC 27002 LEAD MANAGER

ISO/IEC 27032 LEAD CYBERSECURITY MANAGER

ISO/IEC 27701 LEAD IMPLEMENTER (PIMS)

ISO 22301 LEAD IMPLEMENTER (BUSINESS CONTINUITY)

CERTIFIED DATA PROTECTION OFFICER (DPO)

CERTIFIED TRAINER – PECB

CERTIFIED INFORMATION SYSTEMS AUDITOR (CISA – ISACA)

ISO 27001 INTERNAL AUDITOR (QSCERT)

CERTIFIED IN CYBERSECURITY CC – ISC2

CERTIFIED ETHICAL HACKER – CEH

LEAD SOC2 ANALYST

# **GRC DEPARTMENT**

**GRC MANAGER**

**DANA MANSOUR**

**GRC TEAM**

**ANAS ABU IRSHaid**

**JALAL ARAFAT**

**LINA ABUKHALED**

**RAHAF ALBOJOQ**

# REFERENCES



الدكتور الملك فيصل الهاشمي



مركز تكنولوجيا المعلومات الوطني  
National Information Technology Center



# REFERENCES



وزارة المالية  
دائرة ضريبة الدخل والمبيعات



Ministry of Digital Economy  
and Entrepreneurship



# REFERENCES



شركة الكهرباء الأردنية المساهمة العامة المحدودة  
Jordan Electric Power Company



# REFERENCES



**QUESTIONS?**

**THANK  
YOU**

