DECISION
TELECOM

Omnichannel
Communication Platform
**for Business
Messaging**

www.decisiontele.com

DECISION TELECOM

Easily interact with customers using popular communication channels

Improve customer communication, sales and service quality with SMS, Viber for Business, WhatsApp Business, RCS, Voice, HLR Lookup and API integrations.

- Easy integration into your system;
- Personal manager;
- 24/7 customer support;
- User-friendly web interface.

COMPANY — NOW
Your registration code: 204856

VIBER — 1 hour ago
Discover the new spring collection with basic, elegant ideas to enjoy the new season! 🔥

WHATSAPP — 1 hour ago
VerifyKit, your number has been verified for the * Getcontact* app. You can return to the Getcontact app to continue.

RCS — 1 hour ago
Hi, we have a special offer for you.

SMS
The most reliable messaging service for businesses worldwide

Viber for Business
Send lively messages about offers and promotions with a direct link button to your website through Viber

WhatsApp Business
Communicate and send messages in bulk to your customers using the world's most popular messaging app

RCS
RCS technology allows you to get more features using regular SMS

Verify API
Authenticate users and transactions via SMS messages

Viber + SMS API
Sending additional SMS to those subscribers who did not receive a message in Viber

HLR Lookup
Checking the validity of numbers in the database, deleting invalid numbers from it and determining which ones are in the roaming area

Voice
High quality worldwide VoIP voice call service

All communication in one place

All interactions between your company and customers are gathered within one interface, regardless of the communication channel. SMS, Viber, WhatsApp – all in one place, for your convenience and user-friendliness of the platform.

Improve customer experience throughout the entire customer journey

Simplify and improve your business communication with customers – from online support and custom notifications through two-factor authentication.

Marketing

Send promotional messages, information about special offers, seasonal sales and discounts

Customer Support

Provide your customers with quick and professional support and receive feedback

Account Security

Remind about items from wishlist, confirm the status of purchases and make appointments

Sales

Remind about items from wishlist, confirm the status of purchases and make appointments

Bulk Messaging for effective customer communication

SMS is a great channel for communicating with your audience from all over the world. Such messaging allows companies to reach even those subscribers who are in the roaming area or do not use messaging apps.

- Instant notification delivery from the official name of the company;
- Keeping in touch with customers regardless of their location;
- Delivery of information through a channel available on all phones and around the world.

COMPANY   NOW
Your registration code: 204856

COMPANY   NOW
Your registration code: 450873

COMPANY   NOW
Your registration code: 724633

Interact with customers using Viber Business

IT-Decision Telecom offers official worldwide Viber business messaging. Increase conversion, communicate, reach and retain customers with one of the most popular messaging apps with an audience of 1.1 billion users.
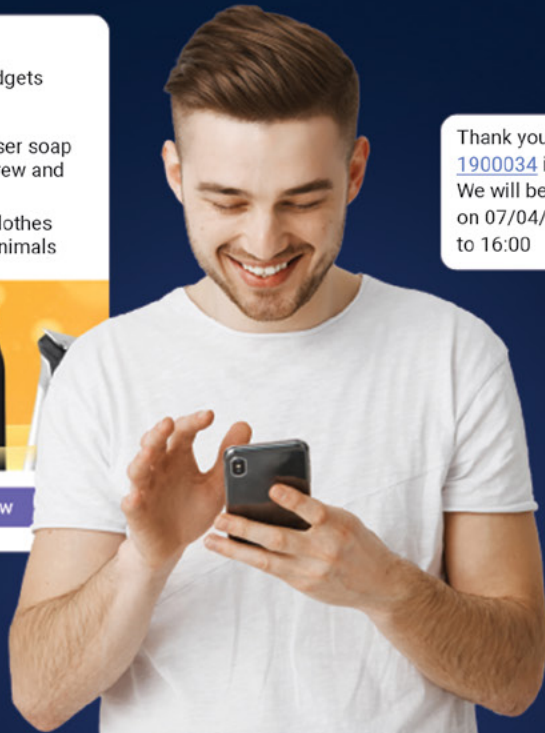
- Make creative promotional mailings;
- Send transactional messages;
- Share news and useful content.

Increase profits and customer loyalty with WhatsApp

Improve communication with your customers with the help of business messages in the most popular messaging app – WhatsApp.

- Confirm purchases and inform about the status of orders;
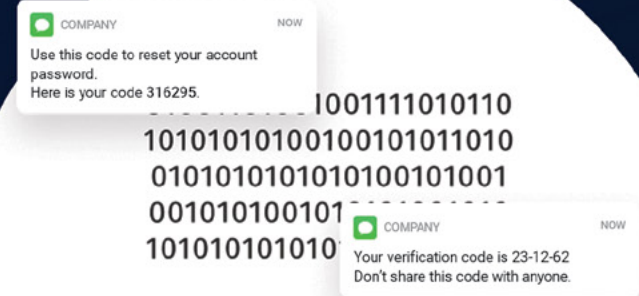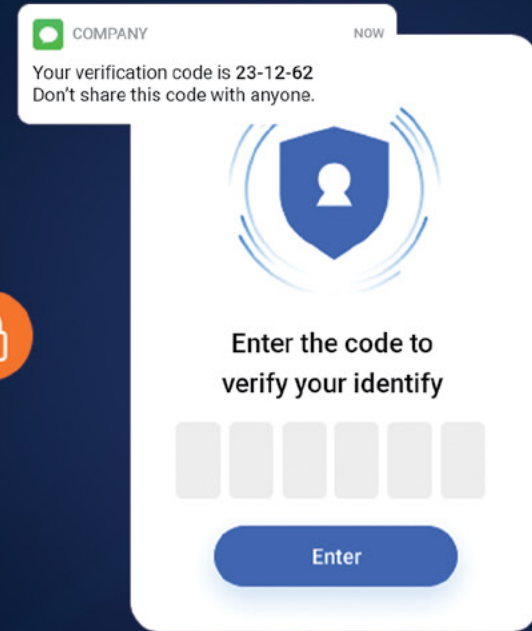- Send messages about promotions, discounts and sales;
- Provide timely support and advice.

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Prevent fraud and protect user accounts with multi-factor authentication

Authenticate users and transactions with SMS messages and a scalable, configurable API for One-Time Passwords.

COMPANY   NOW
Your verification code is 23-12-62
Don't share this code with anyone.

Enter the code to verify your identify

Enter

COMPANY   NOW
Use this code to reset your account password.
Here is your code 316295.

1001111010110
10101010100100101011010
010101010101010100101001
0010101001011010010
101010101010

COMPANY   NOW
Your verification code is 23-12-62
Don't share this code with anyone.

RCS messages for business

Use Rich Communication Services technology to communicate with customers, which combines the benefits of messenger communication with the coverage and availability of traditional SMS.

- Interact with customers in a streamlined format;
- Send promotional and transactional messages;
- Provide fast, high-quality support.

Improve message delivery

Your messages are important to your customers. The HLR API provides carrier and phone number information so you can select and use only relevant numbers for your messaging and make sure your messages get delivered.
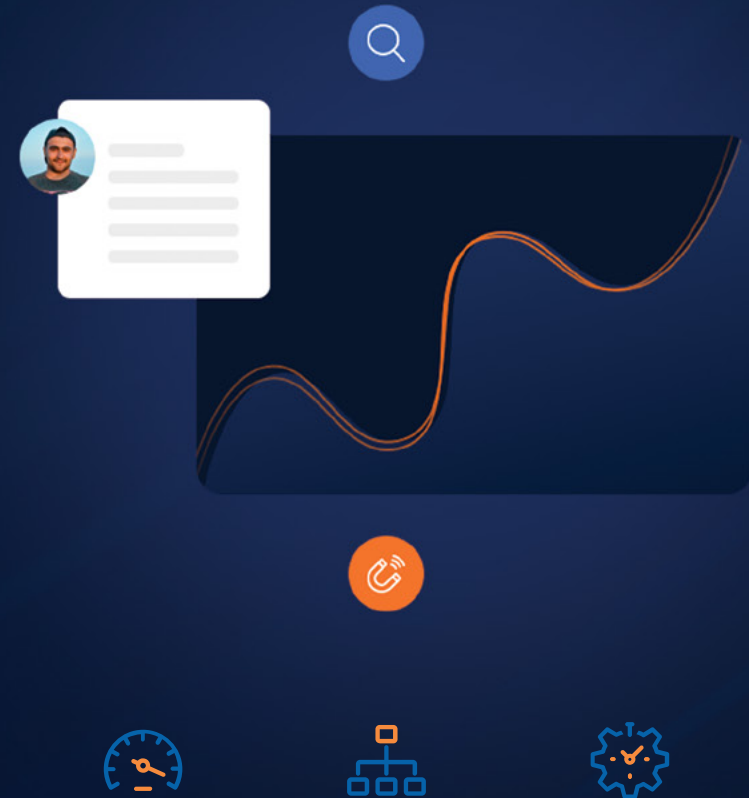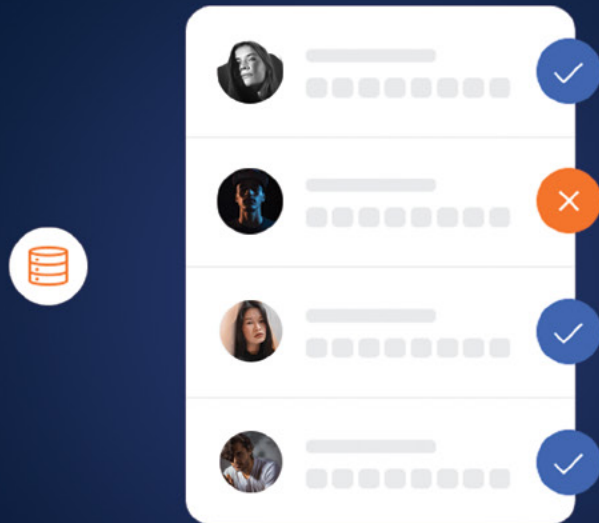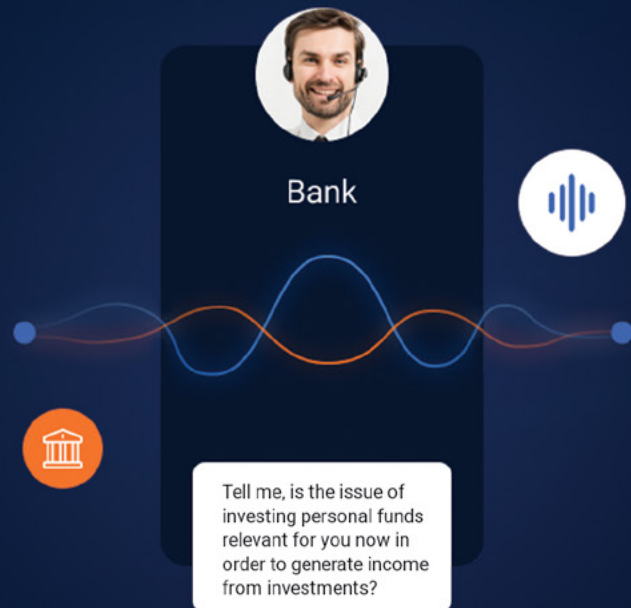
Keep your database up to date

Create a database you can trust by making sure the numbers in your contact list are correct and up to date.

- Enables you to make thousands of requests per second with no lag;
- Accurate data backed by multiple sources;
- Easy to integrate with your application via REST API and prebuilt SDKs.

Voice

Build fast, reliable and secure Voice applications for your business with our powerful VoIP infrastructure.

- Stable call connections;
- Elimination of delays after dialing;
- Calls around the world.

Bank

Tell me, is the issue of investing personal funds relevant for you now in order to generate income from investments?

Hello, tell me how we can help you?

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Offices: **Ukraine, Estonia, USA**

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