



Field Service Delivery...

Customized with Workflows. Tailored by Generative AI.

Transforming field service management has never been easier than with Zinier, the leading cloud-based automation platform. Designed to streamline asset installation and maintenance, our agile approach revolves around empowering deskless workers with industry-specific workflows, tailored by generative AI.

Why choose Zinier?



No-Code/Low-Code Configurability

Utilize a platform that allows you to configure the solution to meet your needs today with the flexibility to adapt as your business needs change in the future.



Generative AI Powered

Harness the potential of generative AI and AI-driven automation and analytics. Unlock insights, optimize operations, and stay ahead of the innovation curve.



Cloud-Powered Innovation

Step into a future fueled by our cutting-edge, cloud infrastructure. Seamlessly transition your workflows into the digital era, enhancing efficiency and accessibility.



Accelerated Digital Transformation

Say goodbye to pen & paper and antiquated FSM solutions. Zinier's modern platform is here to connect, augment or replace disparate systems and help you seamlessly transition into the digital era.



Unmatched Efficiency

Experience a surge in productivity, increased revenue, and reduced ownership costs. Zinier synchronizes work orders, assets, inventory, capacity, resources, schedules, and customer data with precision.



Consumer-Grade User Experience

Intuitive user experience inspired by everyday consumer apps to help improve onboarding and operational efficiency.

Zinier has been **recognized by industry experts**, such as IDC

IDC Innovator | Field Service Management Application

For More Information: hello@zinier.com | www.zinier.com

■ We put the control into your hands so you can:

Empower your Field Team



Mobile First

From Chat and Remote Assistance to customizable Forms & Checklists, our mobile experience is purpose-built for the devices your field teams rely on, arming your workforce with tools they need for seamless on-the-go operations.

Turbocharge your Backoffice



Boosting Productivity

From streamlined Scheduling & Dispatch to efficient Inventory and Capacity Management, Zinier's out-of-the-box solutions reduce your truck rolls and supercharge your first-time fix rates and SLA compliance.

Connect with your Customers



Keep Customers in the Loop

Maintaining peak customer satisfaction is key to your growth. With solutions like Appointment Booking and an easily customizable Customer Portal, you'll keep clients informed and engaged, ensuring happiness at every step.

🔗 Proven approach to field service execution

Global, innovative companies leverage Zinier to **efficiently install and manage their assets**, driving digital equity & sustainability



32%

Reduction in driving mileage



23%

Improvement in SLA compliance



30%

Increase in technician productivity



45%

Reduction in total cost of ownership

🗨️ Our customers say it the best



Agile and Innovative Approach

"Zinier stood out for having a fresh approach and modern platform that would allow VMO2 to embrace the challenge of resource scheduling and dispatching whilst also supporting the future needs of the business."

— Paul Edwards
Director Field Engineering & Operations



Efficiency at Scale

"Zinier's platform is expected to enable a whole host of features aimed at strengthening our customer experience, by improving visibility and transparency of day-to-day activities"

— Jake Mitchell
Head of Customer Engineering



Adapting to a Changing Workforce

"Our project teams connect on one real-time, integrated platform for streamlined operations from the field to the office and back again."

— David Simmons
Senior Director of Technology and Innovation



Trusted by industry-leading companies

