

Stella#5

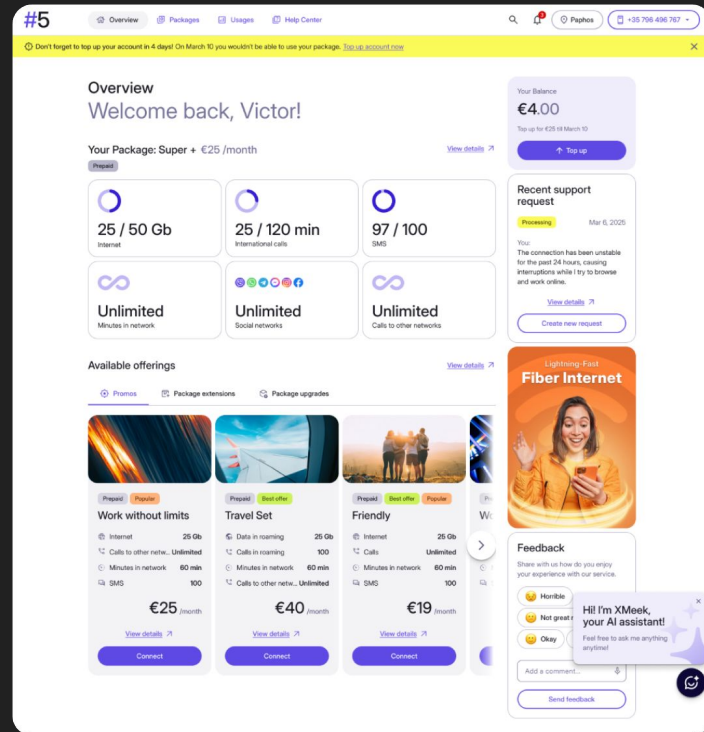
TELCO
SELF-SERVICE
BUILDER

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Allows telcos to build the self-service portal in a matter of days to weeks:

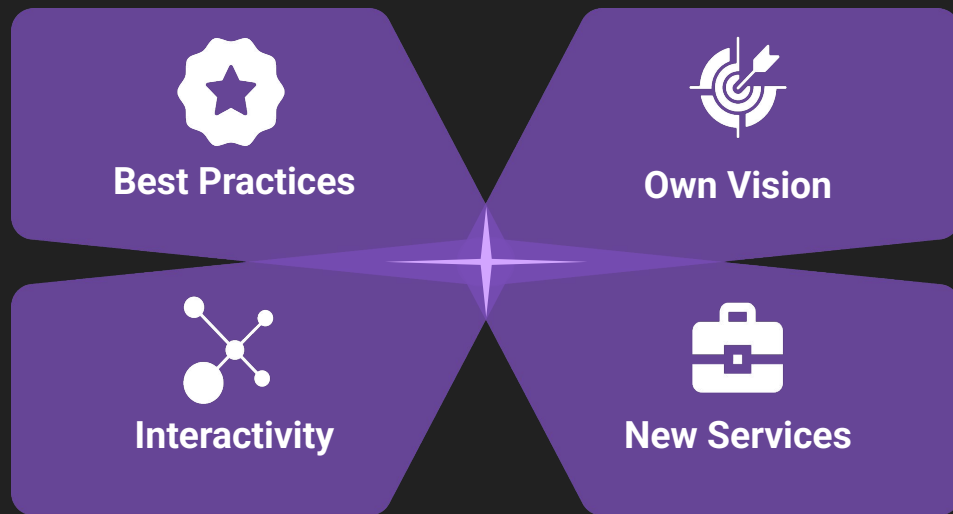
- ✦ universal for mobile, ISP and fixed line operators
- ✦ combines ready components with flexibility
- ✦ embeds AI into customer service processes
- ✦ unites communication channels with accessibility:
 - web
 - mobile
 - chatbot
- ✦ easy to integrate with internal systems



Gives telco customers freedom of choice and easiness of use

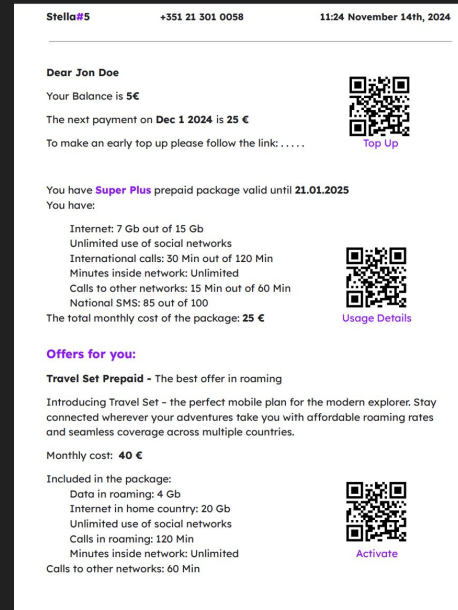
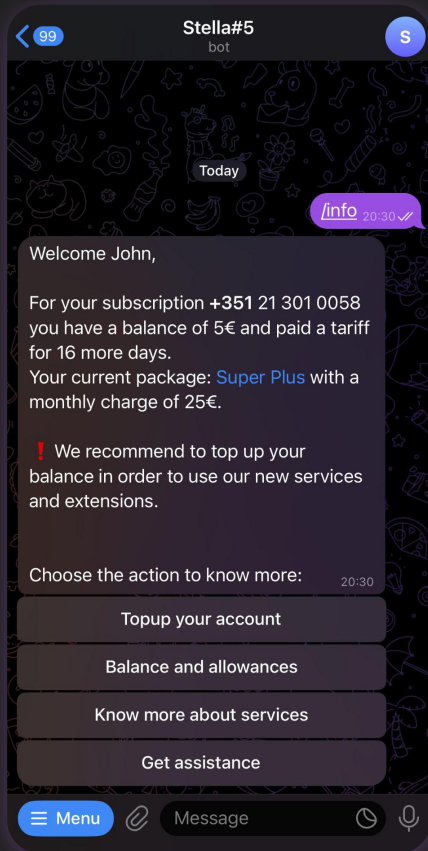
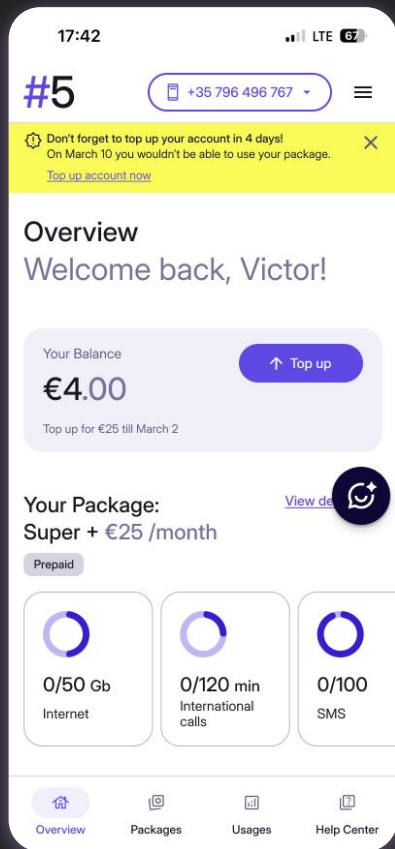
Stella#5 aims to empower greenfield and fastly growing connectivity providers with powerful self-service to challenge the bigger players

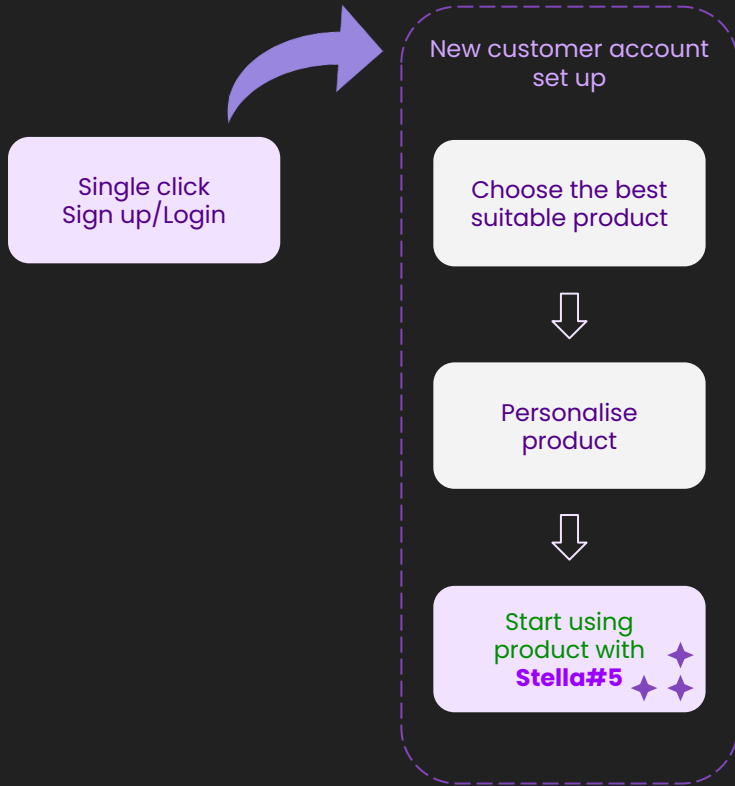
We offer a tailored, convenient, and accessible way to sign up and use of business service





Key Feature: Multiple communication channels out-of-the-box #5





Stella onboarding can be EASILY tailored to support company accustomed processes.

- ✦ Default process is preconfigured and available to use
- ✦ Requires integration with 3rd-party systems, but can work standalone for limited scenarios
- ✦ Connectors to Product Catalog and Provisioning are the part of the SSP and can be extended upon request
- ✦ API Builder component allows to make changes fast

AI LLM based Assistant is a essential part of customer journey.
It can be enabled as a part of Self-Service and trained with specific data

Final trained Assistant combines:

- ✦ company knowledge base
- ✦ available offerings & proposals
- ✦ client profile-based actual recommendations
- ✦ personified call-to-actions within self-service

