



CONNECTIVITY

Solutions

MEXICO & LATAM



DIFFERENTLY DOING TELECOMM

ABOUT US

We are a top telecommunications corporation in Mexico and LATAM, specializing in efficient, **high-quality connectivity solutions**. With state-of-the-art technology and a highly prepared team, we offer customized solutions that adapt to **the specific needs** of our clients.

Our voice termination service is crafted to exceed the highest industry standards. As a trusted local operator in Mexico, we guarantee unparalleled quality, backed by continuous and specialized support. Through our strategic partnerships, we extend this commitment across the entire LATAM region, ensuring world-class, reliable, and high-performance service.

Spark Telecomm is transforming the communications landscape in Mexico and LATAM, supplying trustworthy solutions that drive the success of our clients.



**SMS
DIDs
VOICE**

WHO WE ARE

A Local Telecom Operator powered by a team with **20+ years of expertise.**

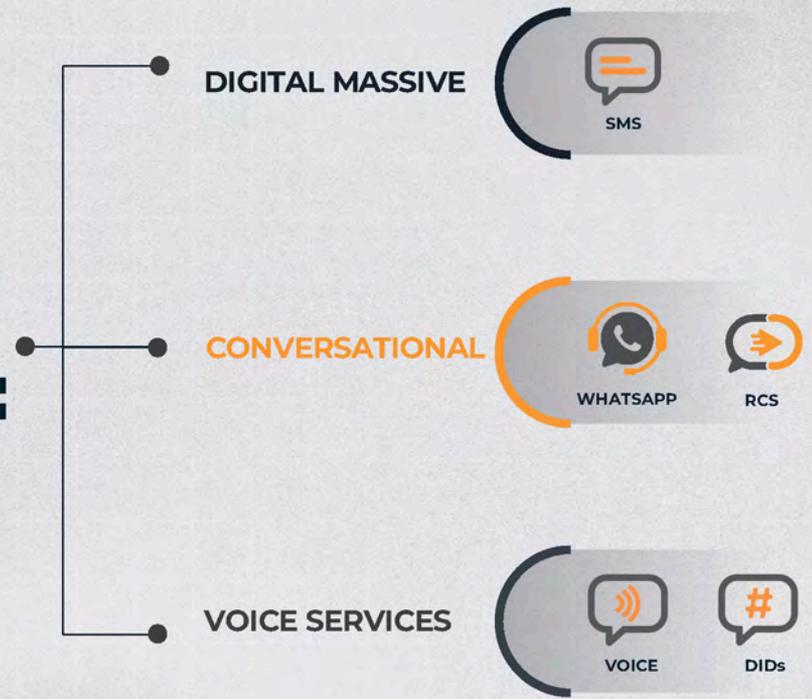
- Industry Expertise:** Our team brings over 20 years of experience in the telecom industry, enabling us to deliver high-quality, reliable connectivity solutions.
- Local presence in Mexico & LATAM Coverage:** we provide tailored telecom services with a strong local presence in Mexico and extend our reach across Latin America through strategic alliances with top-tier regional carriers.
- Comprehensive Solutions:** We offer a wide range of services including:
 - SMS** - Fast, reliable messaging for business communication.
 - Voice** - High-quality voice services for seamless conversations.
 - DIDs** - Scalable solutions for local and international numbers.
 - RCS** - Next-gen messaging for enhanced customer engagement.
 - WhatsApp** - Seamless integration for business communications through the most popular messaging platform.
- Our Approach:** We focus on providing tailored solutions to help businesses optimize operations, improve customer experience, and scale efficiently.





OUR PLATFORMS STRUCTURE:

Create your communication strategies using the following categories



POWERED BY
VOICES



DIGITAL MASSIVE



www.sparktelecomm.com

SMS SENDING

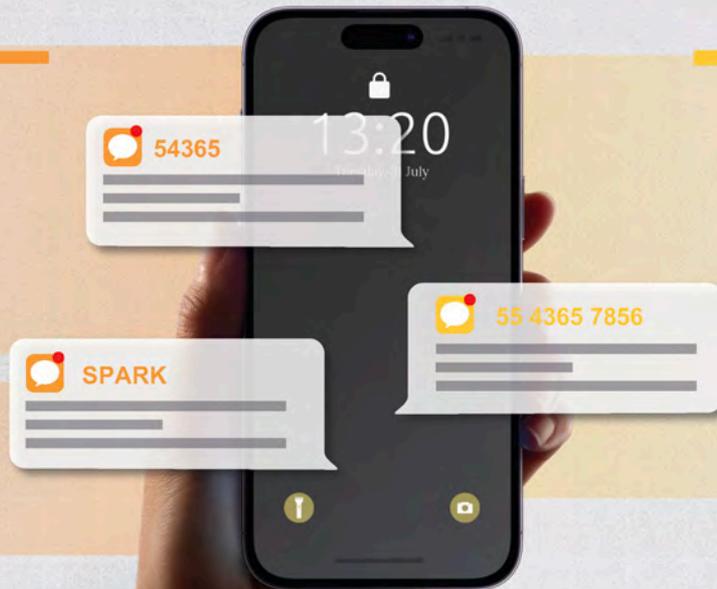
Mass SMS messaging service with different modalities

SHORT CODE

5 digits

Links to:

-  WhatsApp
-  PDF
-  URL
-  Surveys
- 
-  Flash
-  Sender ID



LONG CODE

10 digits

Links to:

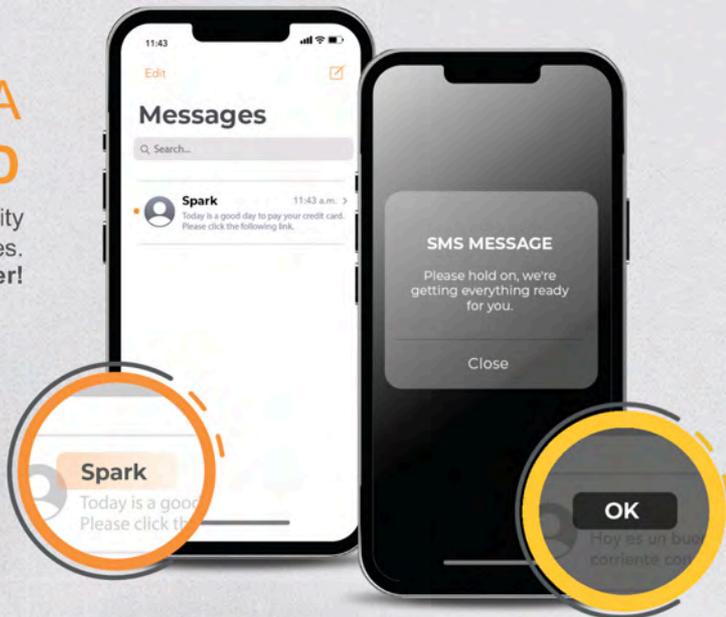
-  WhatsApp
-  PDF
-  URL
-  Surveys

ADDITIONAL FEATURES

SHORT CODE

SMS ALPHA SENDER ID

Protect your identity and authenticity
with masked messages.
Show your brand as the sender!



SMS Flash

With SMS Flash, your notifications and alerts **appear directly on the screen** getting your attention without having to open the inbox

GET TO KNOW OUR PLARFORM



Cloud solutions

It is not necessary to install any program. We have 100% web solutions.



Platform for viewing CDR transactions

We entirely develop all the solutions.



Multi-operator connection

Coverage throughout Mexico and South America, direct contact with mobile operators. We also have our numbering (DIDs) for sending SMS.



Ongoing updates

Our solutions have constant improvement. We constantly we are renewing.



24/7 Support

We have 24-hour support for all our solutions.



1

Create a campaign
on our platform

2

Upload
your database

3

Filter the data
through a blacklist.

4

Preview
the message

5

Send and monitor
the campaign

PROCESS OF SENDING MASS SMS



CONVERSATIONAL



DISCOVER THE POWER OF AUTOMATED CONVERSATIONS



RCS



WhatsApp



WHATSAPP

WHATSAPP

Personalized customer service via WhatsApp, managed by bots and human agents.



Agent

Routing each conversation to a specialized agent



Chatbot

A virtual agent is available 24/7





WhatsApp Modes



Authentication

24-hour session

Marketing

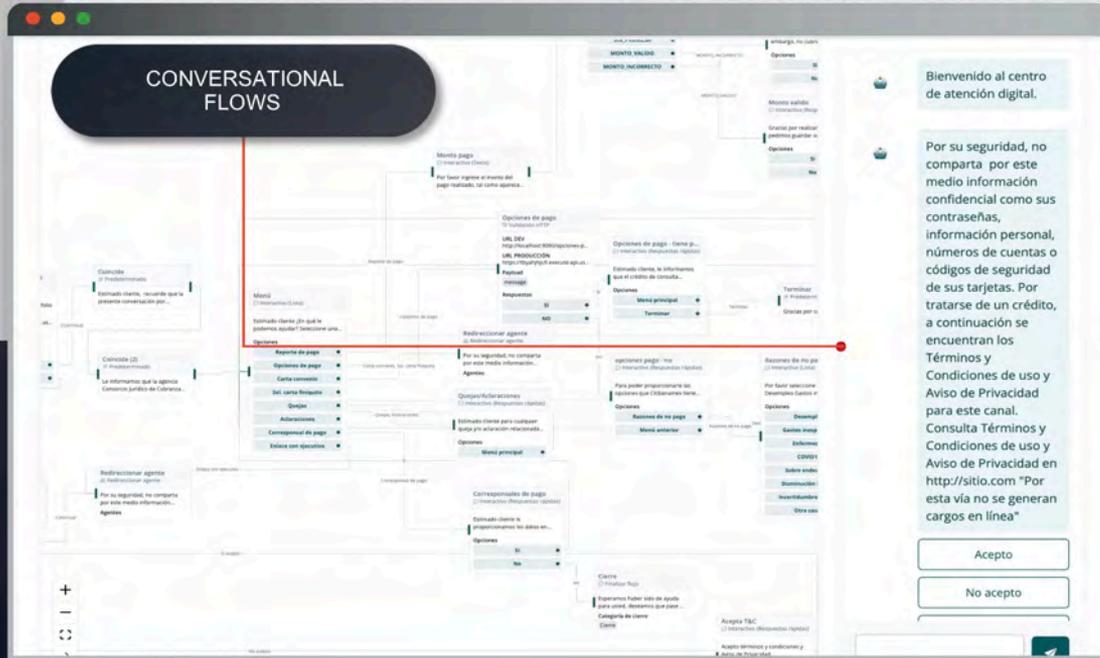
24-hour session

Utility

24-hour session

Imagine **controlling** your **chatbot's** flows

without needing third-party support or advanced technical skills.



The ability to design and modify flows independently



Just drag and drop elements to create or modify flows in minutes.



RCS

Rich Communication Services

RCS: THE EVOLUTION OF SMS

With RCS (Rich Communication Services), businesses can bring interactive experiences to the default messaging app.

 SMS



 RCS



Next-generation benefits for brands and consumers

Verified Brand

Displaying name and logo

Rich Content

Images, videos, and GIFs in any color enhance customer experience and brand recognition.

Better Metrics

Data including customer based DLRs and read receipts.



Customer security and peace of mind

With verified sender information

Time-saving actions

Action suggestions for URLs, Maps, Calendar, and calls.

Easy Replies

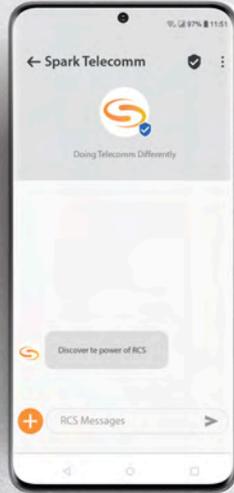
Personalized response suggestions from your brand.



MODES

RCS Basic

Text only, up to 160 characters



RCS Simple

Rich content: images, buttons, cards, carousel, etc.



RCS Conversational

May include Basic / Single – the price remains the same.





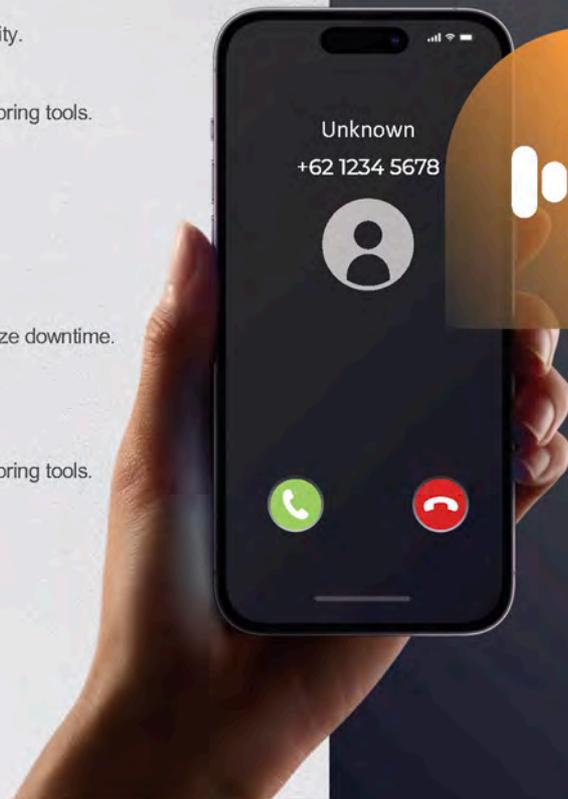
VOICE SERVICES





GET TO KNOW OUR SERVICES

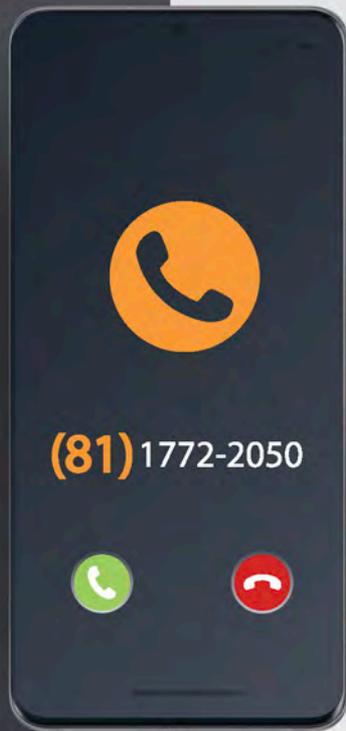
-  **Local Operator in Mexico:** Direct control for enhanced reliability.
-  **Enhanced Quality of Service (QoS)** with advanced monitoring tools.
-  **Global Reach:** Access to local numbers worldwide.
-  **Easy Portability:** Smooth transfer of existing numbers.
-  **Efficient Delivery Times:** Quick provisioning of DIDs to minimize downtime.
-  **Competitive Pricing:** Cost-effective, high-value options.
-  **Enhanced Quality of Service (QoS)** with advanced monitoring tools.
-  **Real-Time CDRs**
-  **Flexible Billing Models**
-  **SIP connectivity**
-  **24/7 Support**



DIDs

Our voice termination service is crafted to exceed the highest industry standards. As a trusted local operator in Mexico, we guarantee unparalleled quality, backed by continuous and specialized support.

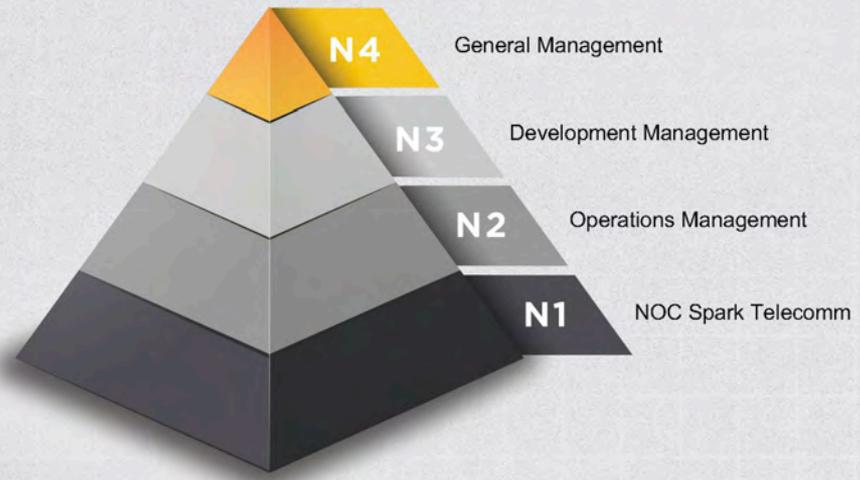
Through our strategic partnerships, we extend this commitment across the entire LATAM region, ensuring world-class, reliable, and high-performance service.



- Local Operator in Mexico
- Global Reach
- High Availability
- Easy Portability
- Cost-Effective Pricing
- Scalable Solutions
- SIP Connectivity
- 24/7 Support

CUSTOMER SUPPORT, 24/7

Support Levels:





We're here
to keep you connected

DIFFERENTLY DOING TELECOMM



sales@sparktelecomm.com



+525574739212

www.sparktelecomm.com