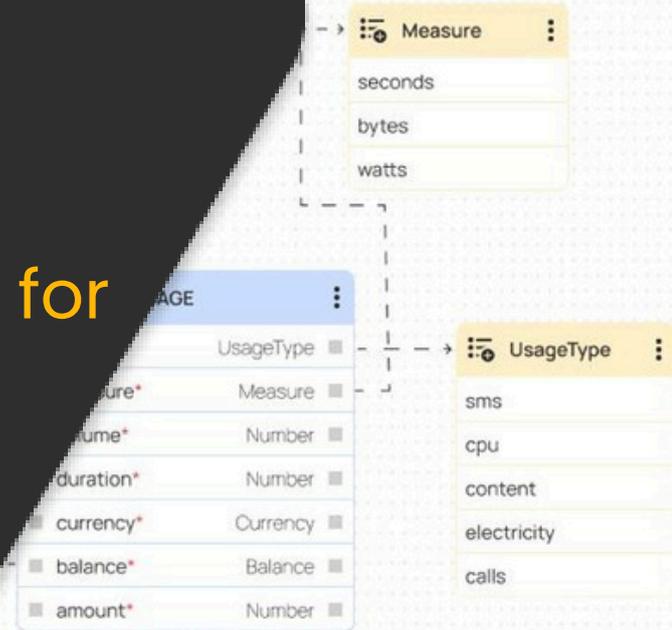# XME.digital

CASE STUDY

Migration to Digital BSS for Fixed Internet Operator

Industry: Telecommunications

Client

An internet service provider based in Switzerland. Since the mid-1990s, the company has offered technical services like broadband internet access on ADSL / ADSL2+, VDSL, SDSL, and fiber-to-the-home (FTTH); VoIP, traditional landlines, and virtual PBX; housing and hosting, etc.

Challenges

- Outdated Cold Fusion business support system
- Need in a technical tool that provides scalability
- Need support in the development of an own SaaS solution

Results

4x faster service availability check

15K+ customers moved in the new system

25% faster time-to-market of new services

Built with XME.digital

- Up-to-date product catalog
- Self-service for end customers
- Migration to XME platform (microservice-based architecture)
- SaaS product development